

Minutes of the meeting of the Quality and Patient Safety Committee of the Board of Directors of the Cook County Health and Hospitals System held Friday, February 22, 2019 at the hour of 10:00 A.M. at 1950 W. Polk Street, in Conference Room 5301, Chicago, Illinois.

**I. Attendance/Call to Order**

Chair Gugenheim called the meeting to order.

Present: Chair Ada Mary Gugenheim and Directors Mary Driscoll, RN, MPH; Heather M. Prendergast, MD, MS, MPH; and Layla P. Suleiman Gonzalez, PhD, JD (4)

Board Chair M. Hill Hammock (ex-officio) and Director Mary B. Richardson-Lowry

Patrick T. Driscoll, Jr.; Karen Kim, MD; and Patricia Merryweather (Non-Director Members)

Absent: (0)

Additional attendees and/or presenters were:

Claudia Fegan, MD – Chief Medical Officer  
Valerie Hansbrough, MD – Provident Hospital of  
Cook County  
Jeff McCutchan –General Counsel

Deborah Santana – Secretary to the Board  
John Jay Shannon, MD – Chief Executive Officer  
Ronald Wyatt, MD – Chief Quality Officer

**II. Public Speakers**

Chair Gugenheim asked the Secretary to call upon the registered public speakers.

The Secretary called upon the following registered public speaker:

1. George Blakemore Concerned Citizen

**III. Report from Chief Quality Officer**

**A. Regulatory and Accreditation Updates**

**B. Metrics (Attachment #1)**

Dr. Ronald Wyatt, Chief Quality Officer, provided an overview of the metrics. The Committee reviewed and discussed the information.

**IV. Action Items**

**A. Approve appointments and reappointments of Stroger Hospital Department Chair(s) and Division Chair(s) (Attachment #2)**

Dr. Claudia Fegan, Chief Medical Officer, presented the following Stroger Hospital Division Chair Initial Appointments for the Committee's consideration:

**IV. Action Items**

**A. Approve appointments and reappointments of Stroger Hospital Department Chair(s) and Division Chair(s) (continued)**

<b>Name</b>	<b>Department/Appt Term</b>	<b>Title</b>
Erin Farlow, MD	Surgery 02/22/2019 – 07/21/2020	Division Chair of Vascular Surgery
Mark Mycyk, MD	Emergency Medicine 02/22/2019 – 10/15/2020	Division Chair of Research

Director Driscoll, seconded by Director Suleiman Gonzalez, moved to approve the two (2) proposed Stroger Hospital Division Chair Initial Appointments. THE MOTION CARRIED UNANIMOUSLY.

**B. Executive Medical Staff (EMS) Committees of Provident Hospital of Cook County and John H. Stroger, Jr. Hospital of Cook County**

- i. Receive reports from EMS Presidents
- ii. Approve Medical Staff Appointments/Reappointments/Changes (Attachment #3)

Dr. Trevor Lewis, President of the EMS of John H. Stroger, Jr. Hospital of Cook County, was unable to attend the meeting due to a work-related conflict.

Director Suleiman Gonzalez, seconded by Director Driscoll, moved to approve the Medical Staff Appointments/Re-appointments/Changes for John H. Stroger, Jr. Hospital of Cook County. THE MOTION CARRIED UNANIMOUSLY.

Dr. Valerie Hansbrough, President of the EMS of Provident Hospital of Cook County, presented the medical staff matters for the Committee's consideration.

Director Prendergast, seconded by Director Suleiman Gonzalez, moved to approve the Medical Staff Appointments/Re-appointments/Changes for Provident Hospital of Cook County. THE MOTION CARRIED UNANIMOUSLY.

**C. Minutes of the Quality and Patient Safety Committee Meeting, January 18, 2019**

Director Driscoll, seconded by Director Suleiman Gonzalez, moved to accept the Minutes of the Quality and Patient Safety Committee Meeting of January 18, 2019. THE MOTION CARRIED UNANIMOUSLY.

**D. Any items listed under Sections IV and VI**

**V. Recommendations, Discussion / Information Item**

**A. Strategic planning discussion: Quality (Attachment #4)**

Dr. Wyatt provided an overview of the presentation, which included information on the following subjects:

- Framework for Governance of Health System Quality
- Zero Preventable Harm, Injury and Death
- Framework for Safety and Reliability
- Impact 2020 – Progress and Updates
- Patient Experience 2018 – Stroger Hospital, Provident Hospital and Ambulatory and Community Health Network of Cook County
- High Reliability Safety Bundle for Everyone
- High Reliability Safety Bundle Curriculum
- Cook County Health (CCH) Healthcare-Associated Infections Reduction Accomplishments, 2018
- Infection Control Surveillance Focus
- CCH Accreditations, Certifications and Designations
- Key Structures and Relationships
- Safety Culture: Built on Trust
- Keys to Success
- Whole System Measurement
- System Quality and Patient Safety Strategy – Checklist
- Quality and Patient Safety Infrastructure
- Intelligence Data Value Chain
- Strategic Planning 2020-2022
- CCH Theory of Change
- Improve the Patient Experience
- Workforce Development
- HPI Plan in 2019
- Six (6) Quality Focus Areas 2019

Dr. John Jay Shannon, Chief Executive Officer, provided information on the work being done by HPI, as referenced on slide 28 of the presentation. CCH has had a three (3) year contract with this group, which is a high reliability and training organization. The first phase of their work involved an assessment of safety events in the organization. The second phase focused on initial training and sensitivity training, the importance of safety event reporting, working on core values, leveling the playing field, and raising awareness and expectations for event reporting. This year, which is the third year of the contract, the work plan will focus on developing specific skills and tools for practices that are likely to enhance both a safety process and also a safe culture. This training will be offered across the entire organization.

Director Driscoll inquired regarding how the administration will measure the success of the plan and whether the results will be shared with the Board. Dr. Wyatt responded that the administration has identified focus areas for quality measurement going into this year and beyond. Under the direction of Dr. Shannon, a steering committee that is co-chaired by Dr. Fegan and Debra Carey, Deputy Chief Executive Officer of Operations, has been established, that has begun to meet and develop quality measurement strategies. Under that steering committee, workgroups have also been established that will report to the steering committee and subsequently to the Board, through the Quality and Patient Safety Committee.

